PATENT

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

Applicant: D. Burgin et al : Atty Ref: 1160215/0531072

Serial No. 09/944,836 : Group Art Unit: 2179

Filed: Aug. 31, 2001 : Examiner: Mylinh Tran

For: SYSTEM AND METHOD FOR AUTOMATED END USER SUPPORT

NOTICE OF APPEAL FROM THE PRIMARY EXAMINER TO THE BOARD OF APPEALS

Mail Stop AF COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Applicant hereby appeals to the Board of Appeals from the decision dated August 24, 2006 of the Primary Examiner finally rejecting claims 1-7, 9-20, 22-25, 27 and 28. The items checked below are appropriate:

- 1. ⊠ Fee \$500.00
- 2.

 ARGUMENTS IN SUPPORT OF PRE-APPEAL BRIEF REQUEST FOR REVIEW In accordance with 1296 Off. Gaz. Pat. Office 67 (July 12, 2005) are being filed concurrently with this notice.
- 3. ⋈ **TOTAL FEE DUE Notice of Appeal** \$500.00

Respectfully submitted,

Daniel L. Burgin, et al by:

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